



Headset Compatibility Guide for ZIP 43G / 45G / 47G / 47GE / 49G / 49GE IP Phones (Rev 5)

Information relates to the following minimum firmware versions:
ZIP 43G - 76.84.132.6, ZIP 45G - 95.86.132.6, ZIP 47G - 66.86.132.3, ZIP 47GE - 96.86.132.6, ZIP 49G/GE - 58.86.132.3

The Zultys EHS3xi adapter is compatible with the ZIP 43G and ZIP 47G IP phones.
The Zultys EHS4x adapter is compatible with the ZIP 45G, ZIP 47G, ZIP 47GE, ZIP 49G and ZIP 49GE IP phones.

Compatibility information is in part based on information provided by the headset manufacturers and may change without notice.

Wireless Headsets							
Manufacturer	Model	Compatible					Additional Information
		ZIP 43G	ZIP 45G	ZIP 47G	ZIP 47GE	ZIP 49G/GE	
Jabra	Engage 65 Series	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Compatibility A, EHS = DHSG
Jabra	Engage 75 Series	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Compatibility A, EHS = DHSG
Jabra	Pro 900 Series (Including Pro 920 / Pro 925)	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Compatibility A, EHS = DHSG
Jabra	Pro 9400 Series (9450, 9460, 9465, 9470)	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Compatibility A, EHS = DHSG

Wireless Headsets (continued)

Manufacturer	Model	Compatible					Additional Information
		ZIP 43G	ZIP 45G	ZIP 47G	ZIP 47GE	ZIP 49G/GE	
Poly (Plantronics)	CS500 Series (510, 520, 530, 540)	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Configuration switch: A, Speaking Volume: 3, Listening Volume: 3
Poly (Plantronics)	Savi 700 Series (710, 720, 730, 740, 745)	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Configuration switch: A, Speaking Volume: 3, Listening Volume: 3
Poly (Plantronics)	Savi 8200 Office Series (8210, 8220, 8240, 8245)	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - Configuration switch: A, Speaking Volume: 3, Listening Volume: 3
EPOS (Sennheiser)	Impact SDW 5000 Series (SDW 503x / SDW 506x)	Yes (EHS3xi required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Yes (EHS4x required)	Specified Zultys EHS adapter required for all model phones. Headset base settings - A - 3.5
Yealink	WH62, WH63	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone.
Yealink	WH66, WH67	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone.

Wired Headsets (Connected via RJ9 Headset port of phone)							
Manufacturer	Model	Compatible					Additional Information
		ZIP 43G	ZIP 45G	ZIP 47G	ZIP 47GE	ZIP 49G/GE	
Jabra	Biz 2400 II QD	Yes	Yes	Yes	Yes	Yes	Models with QD plug only. GN1200 or GN1200CC QD to RJ9 cable required. Select switch position #4.
Poly (Plantronics)	SupraPlus (HW251, HW251N, HW261, HW261N)	Yes	Yes	Yes	Yes	Yes	Plantronics U10P-S cable (QD to RJ9) required for all model phones
Poly (Plantronics)	EncorePro 310 QD / 320 QD	Yes	Yes	Yes	Yes	Yes	Plantronics U10P-S cable (QD to RJ9) required for all model phones
Poly (Plantronics)	EncorePro HW510 QD	Yes	Yes	Yes	Yes	Yes	Plantronics U10P-S cable (QD to RJ9) required for all model phones
Poly (Plantronics)	EncorePro HW710 QD / HW720 QD	Yes	Yes	Yes	Yes	Yes	Plantronics U10P-S cable (QD to RJ9) required for all model phones
Yealink	YHS33 / YHS34 / YHS36	Yes	Yes	Yes	Yes	Yes	Directly connect to RJ9 headset port of phone

Wired USB Headsets (Connected via USB port on rear of phone)							
Manufacturer	Model	Compatible					Additional Information
		ZIP 43G	ZIP 45G	ZIP 47G	ZIP 47GE	ZIP 49G/GE	
Jabra	Engage 65 USB-A	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone
Jabra	Engage 75 USB-A	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone
Jabra	Evolve 20 USB-A	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone
Jabra	Evolve 40 USB-A	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone
Poly (Plantronics)	Blackwire C3200 Series (3210 / 3215 / 3220 / 3225)	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone
Poly (Plantronics)	Blackwire C5200 Series (5210 / 5220)	No	Yes	Yes	Yes	Yes	Directly connect to USB port of phone

Bluetooth Headsets

Manufacturer	Model	Compatible					Additional Information
		ZIP 43G	ZIP 45G	ZIP 47G	ZIP 47GE	ZIP 49G/GE	
Apple	Airpods	No	Yes - Requires Zultys USB Bluetooth Adapter	Yes - Requires Zultys USB Bluetooth Adapter	Yes	Yes	Both Airpods must be used to ensure reliable reconnection when removing Airpods from the charging case.
Jabra	Evolve 65 / Evolve 75 / Evolve2 65 / Evolve2 75	No	Yes - Requires Zultys USB Bluetooth Adapter	Yes - Requires Zultys USB Bluetooth Adapter	Yes	Yes	
Poly (Plantronics)	Voyager 4300 / Voyager 5200 / Voyager Focus / Voyager Focus 2 UC / Voyager Legend	No	Yes - Requires Zultys USB Bluetooth Adapter	Yes - Requires Zultys USB Bluetooth Adapter	Yes	Yes	
Yealink	BH72 / BH76 / WH66 / WH67	No	Yes - Requires Zultys USB Bluetooth Adapter	Yes - Requires Zultys USB Bluetooth Adapter	Yes	Yes	